

2011 annual report summary

from the mayor and ceo

Welcome to Council's 2010/2011 Annual Report Summary. This is a summary of Council's full formal report on its achievement over the last financial year (01 July 2010 to 30 June 2011). To meet all reporting requirements (as required by law) means that the full annual report extends out to over 120 pages. Council is required to also produce this summary of its annual report which outlines the major matters of the last financial year.

When we look back over the 2010/2011 year our attention focuses on the tragic events that unfolded at Pike. The tragedy was especially poignant given that we lost one of our own, Councillor Milton Osborne. Under the most difficult circumstances it was heartening to see the way the community (both locally and beyond) rallied behind those in their hour of need.

Looking beyond the district the earthquakes that have affected our Canterbury neighbours have been a sobering reminder of our existence within the natural environment. Council staff and other civil defence personnel were extensively involved in the response to the September 2010 and February 2011 earthquakes.

The effect of the Canterbury earthquakes had an immediate impact on the economy of our District and also Council's finances. As many will be aware the availability of insurance has become more of an issue, and what is available is costing significantly more. We are pleased to report that we were able to secure insurance, albeit at less favourable terms and an additional cost for 2011/2012 of \$300,000. Many local authorities in New Zealand were unable to secure full reinsurance.

When we look at the main Council achievements for the year, it is fair to say that it was largely a business as usual approach. As in recent years a large part of the financial strategy was to implement minimal rate increases, and therefore operate within operating budgets that can achieve it. Given the current economic climate (both nationally and locally) this has been especially relevant.

Our overall financial performance result is a small surplus. If we don't take into account non-operating income (other gains and losses) the actual effect is a small deficit. The detail in this report outlines how the deficit is made up, but it is fair to say a significant portion is a result of depreciation not being fully funded for certain activities (significantly roading, port, and stormwater). This is a conscious decision of Council at this particular time, and a financial strategy clearly outlined in our planning documents (Annual Plan and Long Term Plan). Key projects progressed through the year were:

- The on-going upgrade to the wider Greymouth Sewerage scheme;
- Upgrade to Greymouth CBD stormwater (diverting part of the catchment away from the CBD);
- a 'bring to' recycling facility at the McLeans landfill site. It was hoped to have this up and operational during the financial year, but unfortunately various factors have delayed the project, and it is in the final stages of being set up;

- The near completion of the Spring Creek Swimming Pool (Runanga Pool) - due for opening late 2011; and
- The completion of the dredging of the Port of Greymouth lagoon (key operational areas).

We are in the process of developing a new Long Term Plan and residents can expect to be consulted on it from February 2012 onwards. It is fair to say that current economic uncertainty makes longer term planning very difficult and that our planning will be based on assumptions over a wide front. Council is acutely aware of the financial pressures on large sectors of our community and residents can expect a rather conservative approach to Council spending.

A word of sincere thanks to both elected members and staff for their ongoing commitment to the district.



AF KOKSHOORN
Mayor



PG PRETORIUS
Chief Executive Officer



This is a summary of Grey District Council's full 2011 Annual Report.
The full report can be obtained by visiting Council offices in Tainui St or www.greydc.govt.nz.

summary financial statements

Grey District Council is a public benefit entity. The information included in the summary financial statements has been extracted from the audited full financial statements (qualified opinion based on lack of data collected for some significant performance measures - refer performance reporting further in this summary document). The full financial statements includes full details of accounting policies, was authorised for issue by the Council on 31 October 2011, was prepared in accordance with generally accepted accounting practice in New Zealand and fully complied with New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS).

Notes to the Financial Statements for the year ended 30 June 2011.

Basis of Preparation:

The Council has prepared the summary financial statements in order to provide users with an overview of the performance of Council. The specific disclosures included in the summary financial report have been extracted from the full audited annual report dated 31 October 2011.

Users of the summary financial statements should note that the information contained therein cannot be expected to provide as complete an understanding as provided by the full financial statements of the financial performance, financial position, cashflows, and service performance measures of the Council. Users who require additional information should access the full Council Annual Report from:

- the Council website at www.greycdc.govt.nz; or
- contact the Council on 03 769 8600

The summary financial statements are presented in New Zealand dollars and are rounded to the nearest thousand dollars (\$000) where indicated. These summary financial statements have been prepared in accordance with FRS 43: Summary Financial Statements.

The summary has been authorised for issue by GDC management on 30 November 2011

audit report

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

Independent Auditor's Report

To the readers of
Grey District Council's
summary of the annual report
for the year ended 30 June 2011

We have audited the summary of the annual report (the summary) as set out on pages 2 to 8 which was derived from the audited statements in the annual report of the Grey District Council (the District Council) for the year ended 30 June 2011 on which we expressed a qualified audit opinion in our report dated 31 October 2011.

The summary comprises:

- the summary balance sheet as at 30 June 2011, and summaries of the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and the notes to the summary financial statements and other explanatory information; and
- the summary of the District Council's groups of activity statements and summaries of other information contained in its annual report.

Opinion

In our opinion, the information reported in the summary complies with FRS-43: *Summary Financial Statements* and represents, fairly and consistently, the information regarding the major matters dealt with in the annual report. In our report dated 31 October 2011, we expressed an unmodified opinion on the District Council's full financial statements. However, in our audit of the District Council's non-financial information included in the group of activity statements, we expressed a qualified audit opinion in relation to the matter set out below.

A significant part of the District Council's performance framework (the framework) is the length of time it takes to respond to complaints and requests for service. This is significant because response times can affect the quality of services received by ratepayers and the other measures of the District Council's framework are not able to compensate for having no data on response times.

The District Council did not collect data about how long it took to respond to various ratepayers' complaints and requests for service. As a result the District Council estimated how long it took to respond. Our work was limited because we were unable to obtain sufficient appropriate audit evidence to support the District Council's estimates.

Our qualified audit opinion states that, except for the effects of this matter, the group of activity statements comply with generally accepted accounting practice in New Zealand and fairly reflect the District Council's levels of service for the year ended 30 June 2011.

Basis of opinion

The audit was conducted in accordance with the Auditor-General's Auditing Standards, which incorporate the International Standards on Auditing (New Zealand).



The summary and the audited statements from which they were derived, do not reflect the effects of events that occurred subsequent to our report dated 31 October 2011 on the audited statements.

The summary does not contain all the disclosures required for audited statements under generally accepted accounting practice in New Zealand. Reading the summary, therefore, is not a substitute for reading the audited statements in the annual report of the District Council.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary in accordance with FRS-43: *Summary Financial Statements*. We are responsible for expressing an opinion on the summary, based on the procedures required by the Auditor-General's Auditing Standards and the International Standard on Auditing (New Zealand) 810: *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interest in, the District Council.

Jan Lothian

Jan Lothian,
Audit New Zealand
On behalf of the Auditor-General
Christchurch, New Zealand
30 November 2011

Matters relating to the electronic presentation of the summary audited financial statements, group of activity statements and the other requirements

This audit report relates to the summary financial statements, group of activity statements and the other requirements of Grey District Council (the Council) for the year ended 30 June 2011 included on the Council's website. The Council is responsible for the maintenance and integrity of Council's website. We have not been engaged to report on the integrity of Council's website. We accept no responsibility for any changes that may have occurred to the summary financial statements, group of activity statements and the other requirements since they were initially presented on the website.

The audit report refers only to the summary financial statements, group of activity statements and the other requirements named above. It does not provide an opinion on any other information which may have been hyperlinked to or from the summary financial statements, group of activity statements and the other requirements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited summary financial statements, group of activity statements and the other requirements as well as the related audit report dated 31 October 2011 to confirm the information included in the audited summary financial statements, group of activity statements and the other requirements presented on this website.

Legislation in New Zealand governing the preparation and dissemination of financial information may differ from legislation in other jurisdictions.



summary statement of comprehensive income

for the year ended
30 June 2011

Note	Actual 2011 \$000	Budget 2011 \$000	Last Year 2010 \$000
INCOME			
Rates revenue	12,319	12,204	11,724
Other revenue, and other gains/(losses)	11,337	12,439	13,936
Total income	23,656	24,643	25,660
EXPENDITURE			
Employee expenses	(4,396)	(4,194)	(4,099)
Depreciation	(7,057)	(7,375)	(7,171)
Other expenses	1 (11,118)	(10,054)	(9,446)
Finance costs	(858)	(985)	(561)
Total operating expenditure	(23,429)	(22,608)	(21,277)
Net surplus/(loss) before tax	227	2,035	4,383
Income tax expense	-	-	-
Surplus/(deficit) after tax attributable to Grey District Council	227	2,035	4,383
OTHER COMPREHENSIVE INCOME			
Increase in asset revaluation reserve	2,760	25,029	-
Total comprehensive income	2,987	27,064	4,383

1. Related parties transactions have occurred on an arms length basis and are fully disclosed in the full annual statements.

Summary of capital commitments approved and contracted

During its annual planning process for the 2011/2012 financial year, Council approved \$14,859,000 to be spent on Capital Works (last year - \$15,647,000) associated with Council's various assets and functions. A detail of the works to be carried out is included in the 2011 - 2012 Annual Plan which was adopted by Council on 30 June 2011 and released to the public.

Council has also approved budget carryforwards for work not completed during 2011/2012 of \$13,748,906.

Summary of contingent assets, contingent liabilities

A full disclosure of contingent assets and liabilities is disclosed in the full annual statements, relating to:

1. Loan Guarantor - Council is listed as sole guarantor for loans that the West Coast Theatre Trust has entered into totalling \$1,293,000, and as agreed to act as guarantor for borrowing Westurf Recreation Trust may enter into up to \$200,000. As at balance date Council does not expect any of these guarantees to be called upon (contingent liability).
2. Defined benefit superannuation scheme - Council has an ongoing commitment as a participating employer in the National Provident Fund's Defined Benefit Plan (contingent liability);
3. Resource consents - Council has entered into a number of bonding arrangements with various subdividers, whereupon the financial contributions payment to Council is delayed until the sale of each individual lot (contingent asset). As at 30 June 2011 the payments to be made to Council in the future totalled \$194,479 (2010 \$202,568).

Major variances against budget

the above table shows Council's total comprehensive income as \$2,987,000. The main differences from those that were anticipated in the budget are:

statement of comprehensive income	actual variance to budget \$000	greater or less than budget
Other revenue & Other gains/(losses)	(1,102)	less
\$2,162,000 of the difference relates to an amount that was budgeted to be received in Ministry of Health subsidies for the Taylorville sewerage scheme. The application is still in progress, and therefore the project has not been confirmed nor started.		
New Zealand Transport Agency (NZTA) subsidies less than budget due to the reduced level of renewal and new capital expenditure in Rooding. (\$679,000 less than budget).		
Money received from Development West Coast for Major District Initiative (MDI) projects that weren't included in the budget. These funds were passed straight on to the respective recipients (Westurf and West Coast Theatre Trust) and are included as other expenses (\$163,000 more than budget).		
Gain on sale of assets that Council has sold throughout the financial year. The proceeds are transferred to special funds and set aside for future expenditure needs; and Council recognising the value of \$521,000 of stormwater assets that have been recently been identified as being part of the Council network. The value is recognised as income and a stormwater asset addition.		
Employee expenses	202	greater
Approximately 5% above budget, mainly due to increased staffing costs at the Greymouth Aquatic Centre and an increase in accrued leave (employee entitlements).		
Other expenses	1,064	greater
Main differences to budget:		
Rooding - additional maintenance work was carried out, at the expense of doing less renewal works to stay within budget. Emergency works (i.e. storm damage repairs) were \$634,000 greater than budget - note these receive financial assistance from NZ Transport Agency.		
Costs of dredging at the Port of Greymouth (\$401,000).		
Money received from Development West Coast for Major District Initiative (MDI) projects that weren't included in the budget. These funds were passed straight on to the respective recipients (Westurf and West Coast Theatre Trust) and are included as other expenses (\$163,000).		
Finance costs	(127)	less
The external finance have been lower than budget mainly due to lower interest rates. Council budgets financing costs for projects based on its expectations for long term interest rates.		
Increase in asset revaluation reserve	(22,269)	less
The increase in the net asset value subsequent to the revaluation as at 30 June 2011 is substantially less than forecast. This is due to:		
- Contract rates (which reflect in replacement cost of assets) increasing less than forecast; and		
- Increasingly accurate asset data allows for more reliable indications of remaining useful lives of assets.		

statement of changes in equity for the year ended 30 june 2011

	Actual 2011 \$000	Budget 2011 \$000	Last Year 2010 \$000
Balance at 01 July	306,432	303,469	302,049
Total comprehensive income	2,987	27,064	4,383
Balance at 30 June	309,419	330,533	306,432

summary balance sheet as at 30 june 2011

	Actual 2011 \$000	Budget 2011 \$000	Last Year 2010 \$000
Current Assets	18,404	11,306	14,420
Non Current Assets	309,889	338,943	306,576
TOTAL ASSETS	328,293	350,249	320,996
Current Liabilities	7,460	5,921	11,851
Non Current Liabilities	11,414	13,795	2,713
TOTAL LIABILITIES	18,874	19,716	14,564
EQUITY			
Retained earnings	209,167	215,266	207,242
Special Funds	14,839	9,981	16,193
Trusts Bequests and Other Reserves	505	656	543
Revaluation reserve	84,908	104,630	82,454
Total equity attributable to the Council	309,419	330,533	306,432
TOTAL EQUITY AND LIABILITIES	328,293	350,249	320,996

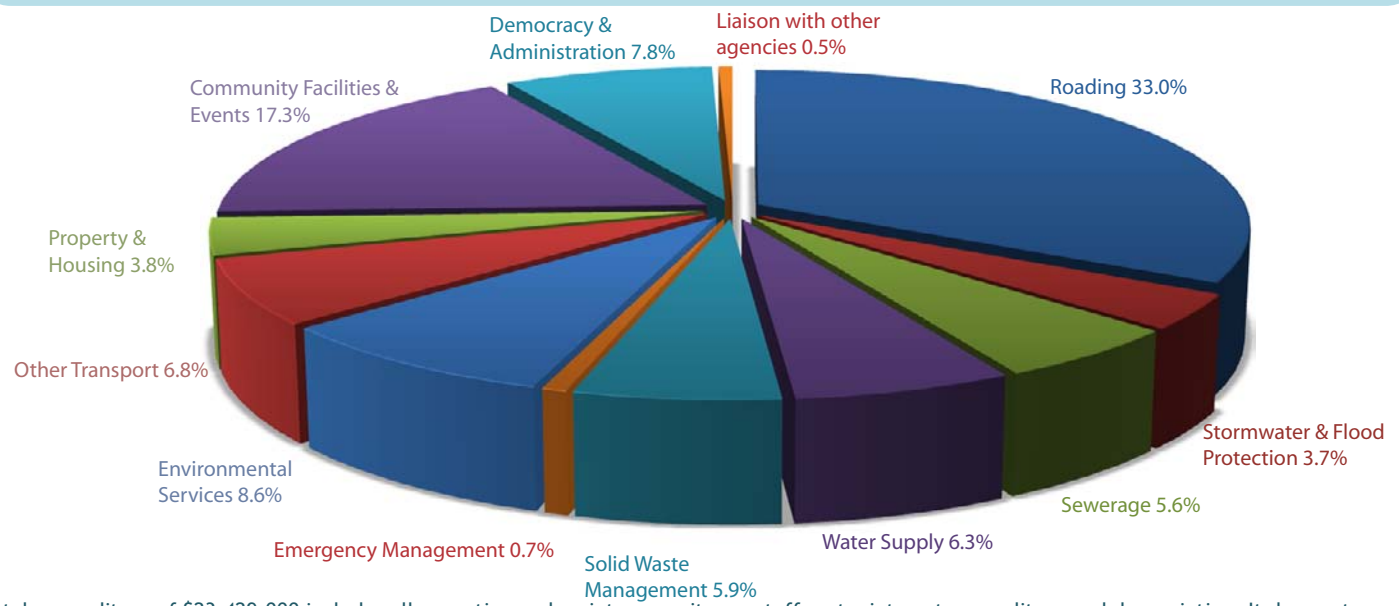
MAJOR VARIANCES AGAINST BUDGET

ASSETS	actual variance to budget (\$000)	greater or less than budget
Cash and cash equivalents and Investments	6,143	greater
Overall Council holds more; Cash and cash equivalents, Short-Term investments, and Term investments than budgeted for (\$6.1m higher). This is due largely to significant capital expenditure (such as Greymouth Sewerage scheme) being delayed as compared to budget. The result is that funds set aside specifically for the purpose have not yet been utilised.		
Property, plant and equipment	(29,326)	less
Refer comments on increase in asset revaluation reserve (page 3). In addition there have been less asset additions, largely due to wastewater capital projects, namely: the Taylorville, Kaiata, & Dobson schemes as yet not having final approval for Ministry of Health subsidy, & not as much work progressing on the Greymouth scheme.		
LIABILITIES		
Trade and other payables	775	greater
A number of larger projects were completed in June, or had significant progress payments due in June. This meant the money wasn't paid until July, and the balance is therefore reflected as a payable.		
Borrowings	(2,449)	less
Due to a number of key capital projects not yet proceeding/completed, the borrowing required to fund these is not yet required. Notably the Dobson/Kaiata Sewerage Scheme at \$4.1m. Council also converted a portion of internal borrowing to external debt, given the lending margins had decreased to a more satisfactory level, which explains the overall net movement.		
Derivative financial instruments	438	greater
Council didn't include in the budgets a forecast for the fair value of derivatives (i.e. interest rate swaps). Council has no intention to exit these agreements as they relate to funding of long term capital projects.		
EQUITY		
Variances as noted above (balance sheet and statement of comprehensive income) are reflected in equity.		
Special Funds	4,858	greater
A number of projects that have special funds set aside have not progressed per the anticipated budget schedule. Most notably the Greymouth Sewerage scheme, which has a dedicated special fund balance of \$5.0m as at 30 June 2011. These special fund will be fully utilised in future years as the scheme is completed.		
Revaluation reserve	(19,722)	less
Refer previous comments on 'Increase in revaluation reserve' (page 3).		

summary statement of cashflows for the year ended 30 june 2011	Actual 2011 \$000	Budget 2011 \$000	Last Year 2010 \$000
CASH FLOWS FROM OPERATING ACTIVITIES			
Total cash inflows from operating activities	23,492	23,895	21,096
Total cash outflows from operating activities	(16,162)	(15,141)	(14,185)
Net cash from operating activities	7,330	8,754	6,911
CASH FLOWS FROM INVESTING ACTIVITIES			
Total cash inflows from investing activities	25,977	17,484	21,843
Total cash outflows from investing activities	(37,873)	(28,564)	(27,964)
Net cash from investing activities	(11,896)	(11,080)	(6,121)
CASH FLOWS FROM FINANCING ACTIVITIES			
Total cash inflows from financing activities	7,410	5,464	-
Total cash outflows from financing activities	(3,082)	(2,350)	(185)
Net cash from financing activities	4,328	3,114	(185)
Net (decrease)/increase in cash, cash equivalents and bank overdrafts	(238)	788	605
Cash, cash equivalents and bank overdrafts at the beginning of the year	7,971	6,428	7,366
Cash, cash equivalents and bank overdrafts at the end of the year	7,733	7,216	7,971

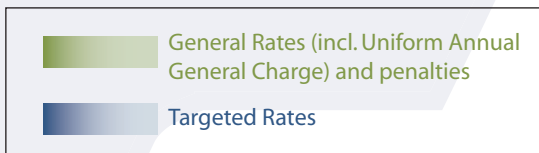
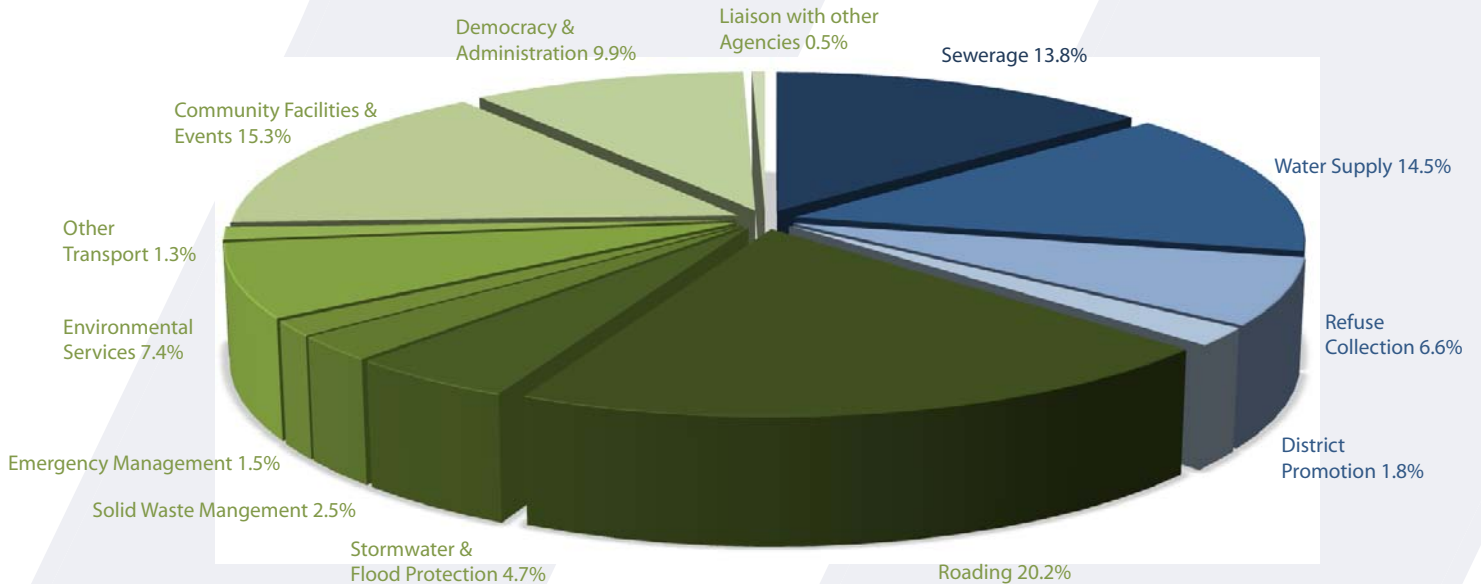


total expenditure per activity



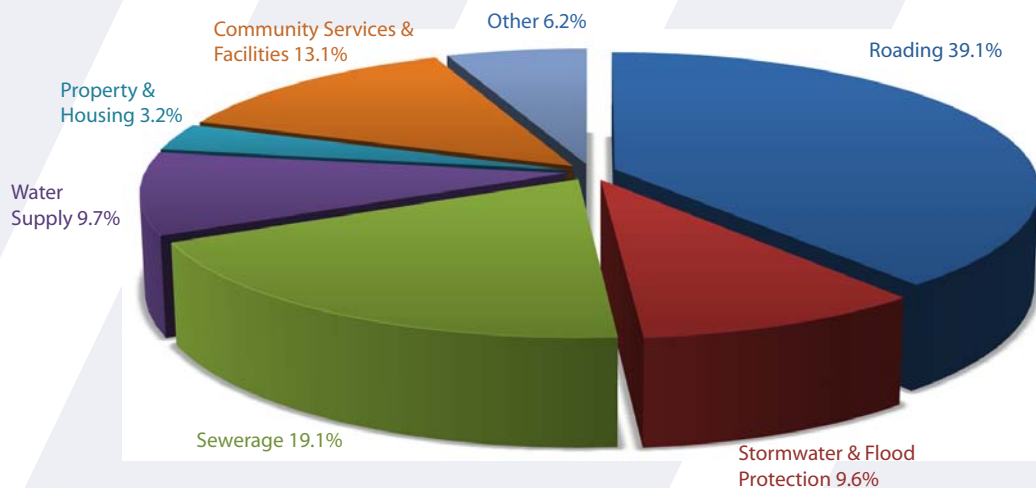
Total expenditure of \$23,429,000 includes all operating and maintenance items, staff costs, interest expenditure and depreciation. It does not include the money spent replacing existing or purchasing new assets (refer to next graph). Internal administration costs (staff costs plus overheads) have been allocated against each activity of Council using the most appropriate method.

where council spent rates



	Actual 2011 \$000	Budget 2011 \$000	Last Year 2010 \$000
TARGETED RATES			
District Promotion	225	206	229
Refuse Collection	819	811	763
Water Supplies	1,490	1,473	1,385
Water Meter Rates	292	284	261
Sewerage Collection	1,705	1,776	1,587
GENERAL RATES			
General Rate	5,468	5,363	5,256
Uniform Annual General Charge	2,181	2,166	2,106
PENALTIES			
Rate Penalties	139	125	137
Total rates revenue	12,319	12,204	11,724
RATES REMITTED ARE AS FOLLOWS:			
Rates on land where GDC is the ratepayer	275	-	228
Rate discounts	37	26	27
Rates remitted per Council policy	59	32	67

capital expenditure per activity



Council spent a total of \$8,171,000 on replacing existing assets and acquiring/building new assets. Items of note were:

- Greymouth stormwater upgrades \$ 558,000
- Greymouth sewerage upgrade (on-going) \$1,417,000
- General roading renewals \$2,225,000
- Blackball water supply upgrade (filtration) \$ 448,000
- Spring Creek Swimming Pool (Runanga) \$ 854,000

summary of significant performance measures

What Council has spent and where is outlined in the financial tables and graphs as shown above. Council also measures non financial performance against a number of measures (all of which are contained within the full annual report).

Responding to requests for service

An important performance target for Council's land transport, stormwater and flood protection, sewerage and water supply groups of activities is that it will respond to a certain percentage of requests for service within a certain timeframe. All requests received by Council are recorded in a service request system. However, during the year this service request system was not set up to record the times that requests were received and then subsequently responded to. Therefore for many performance measures (including measures not summarised in this document) we cannot report the actual response times against the measures disclosed. Council has contracts in place with

external contractors which include specified response times for service requests. Council staff monitor the performance of contractors in meeting these response times. While Council's systems did not record the response times, Council staff were satisfied that the contractors responded within a reasonable time. Council staff have no reason to believe that the contractor has not responded to service requests in line with the specifications of the contract.

Council is in the process of putting in place processes to improve the recording of response times for future years.

Resident satisfaction survey

Council used an independent research company to carry out a resident satisfaction survey on Council's behalf. The interviews took place between 23 May 2011 and 6 June 2011. Initial random sampling was combined with quota sampling to ensure a representative sample was

achieved. Quotas were set for age, gender and area according to the 2006 Census.

The statistical margin of error for the total sample of 350 is plus/minus 5% at a 95% confidence level.

Significant performance measures are as below

Symbols where used:

SYMBOL	DESCRIPTION
😊😊	better result than target
😊	achieved required target
😐	some targets achieved
😞	did not achieve target
?	unknown/not measured

roadings	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ECONOMY: PRO-ACTIVE SERVICES PROVISION Land transport is an essential service to support the local economy.</p> <p>SAFETY: PERSONAL AND PROPERTY SAFETY Provision of safe land transport services reduces the potential for crashes and injuries to occur.</p> <p>ENVIRONMENT: HARMONIOUS AND COMPLIMENTARY LAND-USE Local transportation networks will be provided to meet community needs without significantly compromising on the natural values of our environment.</p>	Provide a reliable roading network	Notify planned closures to affected areas at least 24 hours prior.	100% of all planned closures	😊	There were no major planned road closures for the 2010/2011 year. There were some minor road closures due to work being completed on the separation of sewer and stormwater services. In these cases contractors performed a mail drop to all affected properties notifying them of the road closures at least 24 hours prior to the road being closed.
			Streetlights repaired within 10 working days of being notified on arterial and major collector roads.	90%	😞	There were 7 streetlights requiring repair on arterial and major collector roads during the 2010/2011 year. 57% (4) of these streetlights were repaired within 10 workings days of the contractor being notified.
			Streetlights repaired within 20 working days of being notified on all other roads.	90%	😊😊	92% of all streetlights requiring repair during the 2010/2011 year on all other roads were repaired within 20 workings days of the contractor being notified.
		The community is satisfied with the roading network provided.	Number satisfied with service per user survey*	80%	😊	A satisfaction survey was undertaken between 23 May 2011 and 6 June 2011. 81% of those surveyed were satisfied with Council's roading network. Refer above for further information regarding accuracy of survey results and the methodology used in collection of data.
stormwater	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2011 - 2012	2011	
	<p>ECONOMY: PRO-ACTIVE SERVICES PROVISION Facilities required to protect the district's economy due to the relatively high rainfall.</p> <p>SAFETY: PERSONAL AND PROPERTY SAFETY Effective and efficient mitigation protects people and property.</p> <p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains, protects and enhances the environment by providing stormwater and flood protection facilities</p>	The systems are working effectively.	Major blockages/failures removed/fixd within 1 day of notification.	100%	😊	There was one major blockage of the stormwater system during the 2010/2011 year. The Cobden outfall was partially obstructed in October due to the destruction of flood protection works. The initial blockage was cleared within 1 day of notification but began to build up again. The build up was closely monitored and eventually resolved when river flooding mitigated the gravel build up.
			The community is satisfied with the stormwater and flood protection services.	Number satisfied with service per user survey†	80%	😞
sewerage	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains, protects and enhances the environment by providing for the collection, treatment and safe disposal of waste.</p> <p>HEALTH: A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY AND AFFORDABLE COUNCIL SERVICES Contributes to the public health of the community.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT Provision of new schemes and upgrade of existing schemes creates opportunities for economic growth.</p> <p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains, protects and enhances the environment by providing for the collection, treatment and safe disposal of waste.</p>	The systems are working effectively.	A low number of complaints received about odours from Council sewerage systems.	2 per 1000 connected properties	😊	There were 1.53 complaints regarding odour per 1000 properties connected to council sewerage systems in the 2010/2011 year. As at 30 June 2011 there were 4,555 properties connected to council sewer systems. Where service requests involved odour from manholes chlorine tablets were used to resolve the issue. Installation of a new ventilation pipe and sealed manhole lids at the Steer Avenue pump station resolved issues in this area. While all issues at the Steer Avenue and Johnson Street pump stations were resolved throughout the year they will continue periodically when periods of fine weather are followed by high rainfall events until all properties within the scheme areas have completed separation of their services.
			Number of waste water overflows.	5 max per community p.a.	😊	During the 2010/2011 year there were 11 waste water overflow incidents. Five incidents were recorded in the Runanga community three of these in Ward Street, one in Duncan Street and one in McDougall Avenue. Four overflows were identified in the Karoro community these all occurred in Domain Terrace. An on-going issue has been identified with this area and steps are currently being taken to alleviate the problem. Two overflow incidents were recorded in Blaketown these were both in the Packers Quay area.
			The community is satisfied with the sewerage systems.	Number satisfied with sewerage service, per user survey†.	75%	😞

water supply	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY There is sufficient water to meet the needs of communities and ecosystems.</p> <p>HEALTH: A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY, AFFORDABLE COUNCIL SERVICES Water is supplied in a timely, sustainable, and affordable manner.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT Provision of water supplies assists industrial and commercial growth. New water supplies or extension of existing supplies also creates opportunities for growth.</p> <p>SAFETY: PERSONAL AND PROPERTY SAFETY Provide water supplies that meet fire fighting standards.</p>	The systems are working effectively and efficiently.	Supply is maintained for the following % of time.	95%	😊	Monitoring of contracts by council staff confirms that water supply was maintained more than 95% of the time during the 2010/2011 year. There were some water supply interruptions throughout the year which included a planned shutdown for leak detection in Stillwater and minor shutdowns for the upgrade of the sewer and stormwater systems.
		The Council water supplies are safe, reliable, and clean.	Meet Drinking Water Standards in full by: - 30 June 2011 for Greymouth - 30 June 2011 for Runanga - 30 June 2011 Dobson - 30 June 2010 for Blackball - 30 June 2012 for Stillwater	⊗ ⊗ ⊗ 100% ⊗	😐	The infrastructure required for the Blackball water supply to meet the drinking water standard was constructed and operational as at Feb 2011 (upgrade commenced 2009/2010). Regrading of the supply requires 12 months continuous sampling which is expected to be completed in November 2012. The other supplies <u>will not</u> meet standards in full without upgrades. Council clearly indicated in its Long Term Plan that at the present time it will not consider the required upgrades unless subsidy funding is available
		The community is satisfied with the water supply systems.	Number satisfied with water supply, per user survey†.	75%	😊	A satisfaction survey was undertaken between 23 May 2011 and 6 June 2011. 77% of those surveyed were satisfied with Council's water supply. Where a respondent was using council supplied water 94% were satisfied with pressure and flow and 81% were satisfied with the appearance and taste of the water supply. Refer above for further information regarding accuracy of survey results and the methodology used in collection of data.
solid waste management	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains and protects environmental values by providing a safe location to dispose of refuse.</p> <p>Promotes alternatives to disposal.</p> <p>ECONOMY: PRO-ACTIVE LAND AND SERVICES PROVISION Provide the most economically efficient method of waste disposal.</p> <p>IDENTITY: A COMMUNITY FOCUSED ON THE FUTURE BUT COMFORTABLE WITH THEIR PAST Provision of refuse collection and recycling services enhances the overall attractiveness of the District.</p>	Provide facilities as an alternative to landfill disposal.	A reduction in the tonnage of waste per capita deposited in McLean's Landfill.	5% less than previous year	⊗	There was a 4% increase in waste per capita deposited in McLean's Landfill for the year 30 June 2011 compared with the previous year. Planned recycling facilities, which will reduce the level of waste deposited in McLean's Landfill, have not opened as early as anticipated.
		The community is satisfied with the solid waste management service provided.	Number satisfied with service per user survey†.	80%	😐	A satisfaction survey was undertaken between 23 May 2011 and 6 June 2011. The survey covered the refuse collection service but did not include Council's landfill operations. 85% of participants were satisfied with Council's collection service. Of those participants who actually received the collection service 94% indicated they were satisfied with the service provided.
civil defence	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>SAFETY: PERSONAL AND PROPERTY SAFETY Essential for minimising any potential impact on personal and property safety.</p> <p>ECONOMY - PRO-ACTIVE SERVICES PROVISION Adequate planning to provide for the minimum economic disruption resulting from emergency events.</p>	Administering emergency management pro-actively and efficiently.	Percentage of available and trained personnel required for all aspects of the emergency plan.	100%	⊗	As at 30 June 2011 95% of personnel required for all aspects of the emergency plan are available and trained.
			Number of surveyed† residents who feel prepared for an emergency.	75%	😊😊	A satisfaction survey was undertaken between 23 May 2011 and 6 June 2011. 81% of those surveyed felt they were well prepared for an emergency event. Refer above for further information regarding accuracy of survey results and the methodology used in collection of data.
planning	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ENVIRONMENTAL SUSTAINABILITY Good planning and aesthetic standards contribute to an attractive living/working environment.</p> <p>A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY COUNCIL SERVICES Planning and the District Plan contribute to a healthy, safe environment.</p> <p>ECONOMY: DIVERSITY TO ENSURE A SUSTAINABLE ECONOMIC FUTURE</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT It adds to the attraction for local investment.</p>	District Planning is strongly focused on balance as a means of securing environmental sustainability.	Annually monitoring a number of consents for compliance with conditions (% of total consents).	2%	😊😊	114 consents were monitored during the 2010/2011 year. This represents 12% of total consents (919).
		% of monitored consents complying with conditions.	90%	😊	All consents monitored complied with the conditions of their consent during the 2010/2011 year.	
		Continual District Plan and Policy review maintains the enabling nature of the Plan.	Reviewing and updating the District Plan through Council initiated Plan changes.	in accordance with agreed timetable	😊	Council's District Plan is regularly maintained and any relevant issues are referred to Council. There is no mandated timetable for initiating plan changes. There have been 2 plan changes in 2010/2011.
		Provide an efficient service.	Resource consents issued within statutory timeframe.	100%	⊗	97% resource consents issued between 1 July 2010 and 30 June 2011 were issued within the statutory timeframe. Due to the delays caused by the Pike River disaster and the Christchurch earthquake statutory timeframes were unable to be met in all cases.
building	How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	target achieved?	note
				2010/2011	2011	
	<p>ENVIRONMENTAL SUSTAINABILITY Good building control standards contribute to an attractive living/working environment.</p> <p>A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY COUNCIL SERVICES The activity contributes to a healthy, safe environment.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT It adds to the attraction for local investment.</p>	Administer the Building Act 2004 as efficiently as possible, ensuring other safety regulations are complied with.	Process % of building consents within statutory timeframes.	100%	⊗	99% of building consent were processed within the statutory time frames during the 2010/2011 financial year.
			Audit a minimum number of properties per annum for Building Warrant of Fitness compliance so as to achieve 100% coverage every 5 years.	20%	⊗	There was no audit of properties for warrant of Fitness compliance in the 2010/2011 year due to the unavailability of suitable funding.