

2012 annual report summary

from the mayor and ceo

Welcome to Council's 2011/2012 Annual Report Summary. This is a summary of Council's full formal report on its achievement over the last financial year (01 July 2011 to 30 June 2012). To meet all reporting requirements (as required by law) means that the full annual report extends out to over 130 pages. Council is required to also produce this summary of its annual report which outlines the major matters of the last financial year. This includes Council's financial performance as well as non-financial measures.

It is fair to say that 2011/2012 has been a very difficult year for our District. The combined impact of the worldwide economic downturn, the Christchurch earthquakes and the Pike River tragedy has been most significant, providing our District with a negative growth rate for the first time in some years. Notwithstanding, we are able to budget for a modest positive growth for 2012/2013.

This forced Council to be particularly responsible in how it manages our District's finances. The strict financial control measures that had been in place over the past decade have had to be further intensified. This not only put Council in a position to implement a smaller than average rate increase, but also allowed us to post a small year-end surplus. The latter is some achievement as Council has had to deal with a number of unexpected financial expenditures i.e. the financial support package given to the West Coast Theatre Trust in respect of Regent Theatre.

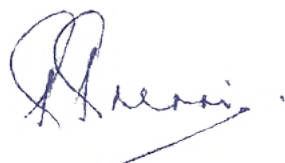
We were able to successfully develop the 2012-2022 Long Term Plan in-house and at minimal expenditure to the ratepayer. The upgrade of wider Greymouth Sewer scheme was also progressed further, on-time and within budget. The planning and implementation of full recycling for the wider Greymouth area was another specific milestone.

Whilst we have every confidence in the future of the District, it is fair to say that the next two to three years may prove challenging. Council remains committed to leading our District.

Special words of thanks goes to elected members and staff for their on-going inputs in making our District a great place to work, live, play and invest.



AF KOKSHOORN
Mayor



PG PRETORIUS
Chief Executive Officer



**This is a summary of Grey District Council's full 2012 Annual Report.
The full report can be obtained by visiting Council offices in Tainui St or www.greydc.govt.nz.**

summary financial statements

Grey District Council is a public benefit entity. The information included in the summary financial statements has been extracted from the audited full financial statements (qualified opinion based on lack of data collected for some significant performance measures - refer performance reporting further in this summary document). The full financial statements includes full details of accounting policies, was authorised for issue by the Council on 30 October 2012, was prepared in accordance with generally accepted accounting practice in New Zealand and fully complied with New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS).

Notes to the Financial Statements for the year ended 30 June 2012.

Basis of Preparation:

The Council has prepared the summary financial statements in order to provide users with an overview of the performance of Council. The specific disclosures included in the summary financial report have been extracted from the full audited annual report dated 30 October 2012.

Users of the summary financial statements should note that the information contained therein cannot be expected to provide as complete an understanding as provided by the full financial statements of the financial performance, financial position, cashflows, and service performance measures of the Council. Users who require additional information should access the full Council Annual Report from:

- the Council website at www.greycdc.govt.nz; or
- contact the Council on 03 769 8600

The summary financial statements are presented in New Zealand dollars and are rounded to the nearest thousand dollars (\$000) where indicated. These summary financial statements have been prepared in accordance with FRS 43: Summary Financial Statements.

The summary has been authorised for issue by GDC management on

30 November 2012

audit report

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

Independent Auditor's Report

To the readers of
Grey District Council's
summary of the annual report
for the year ended 30 June 2012

We have audited the summary of the annual report (the summary) as set out on pages 2 to 9, which was derived from the audited statements in the annual report of the Grey District Council (the District Council) for the year ended 30 June 2012 on which we expressed a qualified audit opinion in our report dated 30 October 2012.

The summary comprises:

- the summary balance sheet as at 30 June 2012, and summaries of the statement of comprehensive income, statement of movements in equity and statement of cash flows for the year then ended and the notes to the summary financial statements that include accounting policies and other explanatory information; and
- the summary of the District Council's group of activity statements and summaries of other information contained in its annual report.

Opinion

In our opinion, the information reported in the summary complies with FRS-43: *Summary Financial Statements* and represents, fairly and consistently, the information regarding the major matters dealt with in the annual report. In our report dated 30 October 2012, we expressed an unmodified opinion on the District Council's full financial statements. However, in our audit of non-financial performance information included in the group of activity statements, we expressed a qualified audit opinion in relation to the matter set out below.

A significant part of the District Council's performance framework (the framework) is the length of time it takes to respond to complaints and requests for service. This is significant because response times can affect the quality of services received by ratepayers and the other measures of the District Council's framework are not able to compensate for having no data on response times.

The District Council did not collect data about how long it took to respond to various ratepayers' complaints and requests for service. As a result the District Council estimated how long it took to respond. Our work was limited because we were unable to obtain sufficient appropriate audit evidence to support the District Council's estimates.

Our qualified audit opinion states that, except for the effects of this matter, the group of activity statements comply with generally accepted accounting practice in New Zealand and fairly reflect the District Council's levels of service for the year ended 30 June 2012.

Basis of opinion

The audit was conducted in accordance with the Auditor-General's Auditing Standards, which incorporate the International Standards on Auditing (New Zealand).



The summary and the audited statements from which they were derived, do not reflect the effects of events that occurred subsequent to our report dated 30 October 2012 on the audited statements.

The summary does not contain all the disclosures required for audited statements under generally accepted accounting practice in New Zealand. Reading the summary, therefore, is not a substitute for reading the audited statements in the annual report of the District Council.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary in accordance with FRS-43: *Summary Financial Statements*. We are responsible for expressing an opinion on the summary, based on the procedures required by the Auditor-General's auditing standards and the International Standard on Auditing (New Zealand) 810: *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor, which includes obligations to carry out the audit of the annual report and the audit of the long term plan, we have no relationship with, or interests in, the District Council.

Ian Lothian,
Audit New Zealand
On behalf of the Auditor-General
Christchurch, New Zealand
30 November 2012

Matters relating to the electronic presentation of the summary audited financial statements, group of activity statements and the other requirements

This audit report relates to the summary financial statements, group of activity statements and the other requirements of Grey District Council (the District Council) for the year ended 30 June 2012 included on the District Council's website. The Council is responsible for the maintenance and integrity of the website. We have not been engaged to report on the integrity of the website. We accept no responsibility for any changes that may have occurred to the summary financial statements, group of activity statements and the other requirements since they were initially presented on the website.

The audit report refers only to the summary financial statements, group of activity statements and the other requirements named above. It does not provide an opinion on any other information which may have been hyperlinked to or from the summary financial statements, group of activity statements and the other requirements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited summary financial statements, group of activity statements and the other requirements as well as the related audit report dated 30 October 2012 to confirm the information included in the audited summary financial statements, group of activity statements and the other requirements presented on this website.

Legislation in New Zealand governing the preparation and dissemination of financial information may differ from legislation in other jurisdictions.



summary statement of comprehensive income

for the year ended 30 June 2012	Note	Actual 2012 \$000	Budget 2012 \$000	Last Year 2011 \$000
INCOME				
Rates revenue		12,870	12,752	12,319
Other revenue, and other gains/(losses)		11,666	14,911	11,337
Total income		24,536	27,663	23,656
EXPENDITURE				
Employee expenses		(4,261)	(4,082)	(4,396)
Depreciation		(7,695)	(8,232)	(7,057)
Other expenses	1	(10,910)	(9,992)	(11,118)
Finance costs		(1,650)	(842)	(858)
Total operating expenditure		(24,516)	(23,148)	(23,429)
Net surplus/(loss) before tax		20	4,515	227
Income tax expense		-	-	-
Surplus/(deficit) after tax attributable to Grey District Council		20	4,515	227
OTHER COMPREHENSIVE INCOME				
Increase in asset revaluation reserve		-	-	2,760
Total comprehensive income		20	4,515	2,987

1. Related parties transactions have occurred on an arms length basis and are fully disclosed in the full annual statements.

Summary of capital commitments approved and contracted

During its annual planning process (incorporated in the 2012- 2022 Long Term Plan) for the 2012/2013 financial year, Council approved \$33,146,000 to be spent on Capital Works (2011/2012 - \$14,859,000) associated with Council's various assets and functions. A detail of the works to be carried out is included in the 2012- 2022 Long Term Plan which was adopted by Council on 28 June 2012 and released to the public.

Council has also approved budget carry-forwards for work not completed during 2011/2012 of \$15,700,442.

Summary of contingent assets, contingent liabilities

A full disclosure of contingent assets and liabilities is disclosed in the full annual statements, relating to:

1. Loan Guarantor - Council is listed as sole guarantor for loans that the West Coast Theatre Trust has entered into totalling \$1,293,000. The exercising of the guarantees will be dependent on the financial stability of the Trust. At balance date, the Grey District Council believes that there is a growing likelihood that it will be called upon by the above lenders to make loan payments. For the 2011/2012 year, Council provided the Trust \$125,000 which included the usual annual funding of \$25,000 and \$100,000 as advanced contribution funding. Council is not satisfied that the Trust has the financial stability to meet all its obligations under the loans, and in the Council meeting of September 2012, Council resolved to pay a grant to the Trust. The total amount of \$85,000, funded by way of over-expenditure, will be paid to the Trust subject to the Trust undertaking a strategic re-focus immediately, and developing an Action Plan aimed at making the Trust: more responsive; more strategic; more commercial; and financially sustainable.
2. Council has agreed to act as guarantor for borrowing by Westurf

Recreation Trust up to \$200,000. As at balance date the trust has not yet proceeded with uplifting of a loan, and has indicated to Council that they are unlikely to require the loan.

3. Defined benefit superannuation scheme - Council has an ongoing commitment as a participating employer in the National Provident Fund's Defined Benefit Plan (contingent liability);
4. Resource consents - Council has entered into a number of bonding arrangements with various subdividers, whereupon the financial contributions payment to Council is delayed until the sale of each individual lot (contingent asset). As at 30 June 2012, the payments to be made to Council in the future totalled \$195,831 (2011 \$194,479).
5. Council is currently working to resolve the issue commonly known as the 'roof deflection' of the Grey District Aquatic Centre (Aquatic Centre). The 'roof deflection' has been caused by the sagging of the beams which support the roof. There is a question of liability and there are several parties involved in the litigation. All parties have been collecting information regarding the case and as this information has come to light, Council's case has become stronger. Council considers a growing likelihood that it will be successful in finding a solution and that any cost to Council will be minimal. However, due to the complexity of the case, and uncertainty about how it will be resolved, it is difficult to assess the value of the contingent asset. Council will continue to assess the likelihood of a contingent asset in the future, once the cost and nature of the remedial work is known.

Major variances against budget

The above statement shows Council's total comprehensive income as \$20,000. The main differences from those that were anticipated in the budget are:

statement of comprehensive income	actual variance to budget \$000	greater or less than budget
Other revenue	(3,245)	less
The budget assumed \$2.5 million would be raised towards the proposed Miners' Recreation Centre, whereas the actual received was \$1 million. The project and associated fundraising is still in progress.		
The budget signalled the upgrade of the Stillwater Water supply. Due to on going discussions with the Ministry of Health (who provide a large part of the funding via a subsidy) to look at alternative options this project has been delayed. The budgeted subsidy of \$424,000 has not been received.		
New Zealand Transport Agency (NZTA) subsidies \$495,000 less than budget due to the reduced level of renewal and new capital expenditure in Roding.		
Other expenses	918	greater
Main differences to budget:		
Roding - additional maintenance work was carried out, at the expense of doing less renewal works to stay within budget. Emergency works (i.e. storm damage repairs) were \$341,000 greater than budget - note these receive financial assistance from NZTA		
District facilities and events - The operating costs of the Greymouth Aquatic centre are higher than budgets as the actual costs become known. In addition an additional grant of \$100,000 was provided to the West Coast Theatre Trust to cover a funding shortfall.		
Property and Housing - The maintenance of Council's retirement flats cost \$100,000 more than budget due to a number of unforeseen issues. An additional \$100,000 was spent on Council lease related costs, mainly on legal issues.		
Depreciation	(537)	less
This is mainly due to the budget forecasting higher depreciation than actual results, largely based on the Greymouth Sewerage scheme being further advanced than it actually is.		
Finance costs	808	greater
Actual interest costs are higher as they include the movement in Council recognises the fair value of its interest rate swaps as at balance date. Whilst this recognises the cost to Council should they exit these agreements as at balance date, Council does not intend to as they have been arranged to provide a longer term fixed interest cost for their borrowing. The value of the movement for this financial year was \$726,000.		

statement of movements in equity for the year ended 30 june 2012	Actual 2012 \$000	Budget 2012 \$000	Last Year 2011 \$000
Balance at 01 July	309,419	328,732	306,432
Total comprehensive income	20	4,515	2,987
Balance at 30 June	309,439	333,247	309,419

summary balance sheet as at 30 june 2012	Actual 2012 \$000	Budget 2012 \$000	Last Year 2011 \$000
Current Assets	18,900	12,425	18,404
Non-Current Assets	310,750	338,911	309,889
TOTAL ASSETS	329,650	351,336	328,293
Current Liabilities	9,309	5,533	7,460
Non-Current Liabilities	10,902	12,556	11,414
TOTAL LIABILITIES	20,211	18,089	18,874
EQUITY			
Retained earnings	210,146	219,202	209,167
Special Funds	13,887	8,746	14,839
Trusts Bequests and Other Reserves	498	669	505
Revaluation reserve	84,908	104,630	84,908
Total equity attributable to the Council	309,439	333,247	309,419
TOTAL EQUITY AND LIABILITIES	329,650	351,336	328,293

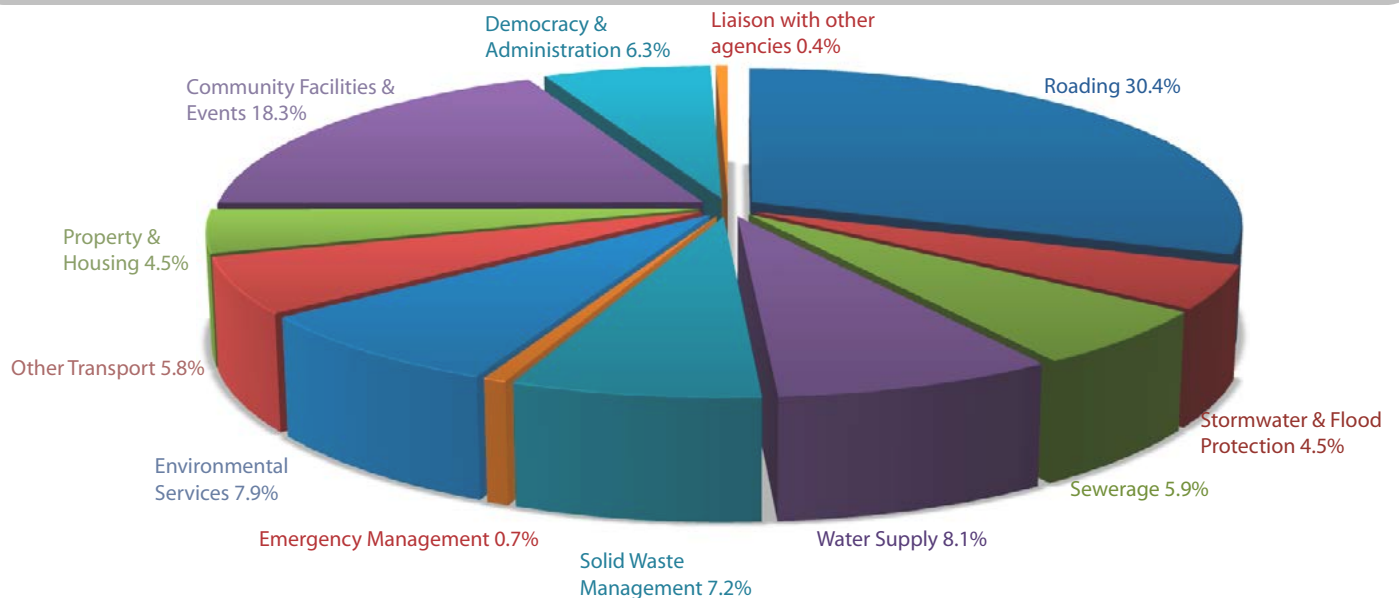
MAJOR VARIANCES AGAINST BUDGET

	actual variance to budget \$000	greater or less than budget
ASSETS		
Cash and cash equivalents & Short-Term investments	3,039	greater
Overall Council holds more Cash and cash equivalents, Short-Term investments, and Term investments than budgeted for (\$1.6m higher). This is due largely to significant capital expenditure (such as Greymouth Sewerage scheme) being delayed as compared to budget. The result is that funds set aside specifically for the purpose have not yet been utilised. The difference in classification of term of investment between actual and budget is related to Council choosing the best investment period as at when it has funds to invest.		
Trade and other receivables (current and non current)	2,541	greater
A number of large receivables were billed as at 30 June 2012 for work relating to 2011/12. These include NZ Transport Agency: \$911,000 & Ministry of Health (Greymouth Sewerage subsidy) \$1.4m		
Inventory	509	greater
In 2010/2011 Council recognised the value plus subsequent development costs of its Gresson St vacant property (the 'Koromiko' block) as inventory. This is due to the fact it is being developed for sale. Whilst the development is currently a lower priority, Council is still developing for sale.		
Non-current assets held for sale	607	greater
At the time of preparing the budgets the assumption was made that at least one key property held for sale would have been disposed of by 30 June 2012. Given the market this has as yet not eventuated.		
Property, plant and equipment	(26,916)	less
The budgets for the 2011/2012 financial year were prepared well before the 2010/2011 accounts were adopted. Council revalued its Roading, Stormwater, Sewerage, Water Supply, Land and Building Assets as at 30 June 2011 (i.e. last year's accounts). The actual increase in the net asset value that was recognised in last year's accounts was less than forecast at the time of preparing the budgets. Also some key capital projects have not progressed as far as anticipated, such as the Greymouth Sewerage scheme.		
Term investments	(1,466)	less
refer above comments for "Cash and cash equivalents"		
LIABILITIES		
Trade and other payables	1,629	greater
A number of larger projects were completed in June, or had significant progress payments due in June. This meant the money wasn't paid until July, and the balance is therefore reflected as a payable.		
Employee benefit liabilities (Current and Non Current)	342	greater
There was an overall increase in employee benefit liabilities which mainly relates to accrued holiday pay (i.e. annual leave owing to staff)		
Borrowings (Current and Non Current)	(1,016)	less
Due to a number of key capital projects not yet proceeding/completed, the borrowing required to fund these is not yet required. Those projects where funding has been required have been funded from internal borrowing.		
Derivative financial instruments	1,164	greater
Council didn't include in the budgets a forecast for the fair value of derivatives (i.e. interest rate swaps). Council has no intention to exit these agreements as they relate to funding of long term capital projects.		
EQUITY		
Variances as noted above (balance sheet and statement of comprehensive income) are reflected in equity		
Special Funds	5,141	greater
A number of projects that have special funds set aside have not progressed per the anticipated budget schedule. Most notably the Greymouth Sewerage scheme, which has a dedicated special fund balance of \$4.7m as at 30 June 2012. These special fund will be fully utilised in the 2012/2013 year as the scheme progresses.		
Revaluation reserve	(19,722)	less
The budgets for the 2011/2012 financial year were prepared well before the 2010/2011 accounts were adopted. Council revalued its Roading, Stormwater, Sewerage, Water Supply, Land and Building Assets as at 30 June 2011 (i.e. last year's accounts). The actual increase in the net asset value that was recognised in last year's accounts was less than forecast at the time of preparing the budgets.		

summary statement of cashflows for the year ended 30 june 2012	Actual 2012 \$000	Budget 2012 \$000	Last Year 2011 \$000
CASH FLOWS FROM OPERATING ACTIVITIES			
Total cash inflows from operating activities	21,967	27,054	23,492
Total cash outflows from operating activities	(15,696)	(14,917)	(16,162)
Net cash from operating activities	6,271	12,137	7,330
CASH FLOWS FROM INVESTING ACTIVITIES			
Total cash inflows from investing activities	47,705	14,037	25,977
Total cash outflows from investing activities	(53,856)	(27,080)	(37,873)
Net cash from investing activities	(6,151)	(13,043)	(11,896)
CASH FLOWS FROM FINANCING ACTIVITIES			
Total cash inflows from financing activities	38	1,363	7,410
Total cash outflows from financing activities	(126)	(466)	(3,082)
Net cash from financing activities	(88)	897	4,328
Net (decrease)/increase in cash, cash equivalents and bank overdrafts	32	(9)	(238)
Cash, cash equivalents and bank overdrafts at the beginning of the year	7,733	7,216	7,971
Cash, cash equivalents and bank overdrafts at the end of the year	7,765	7,207	7,733

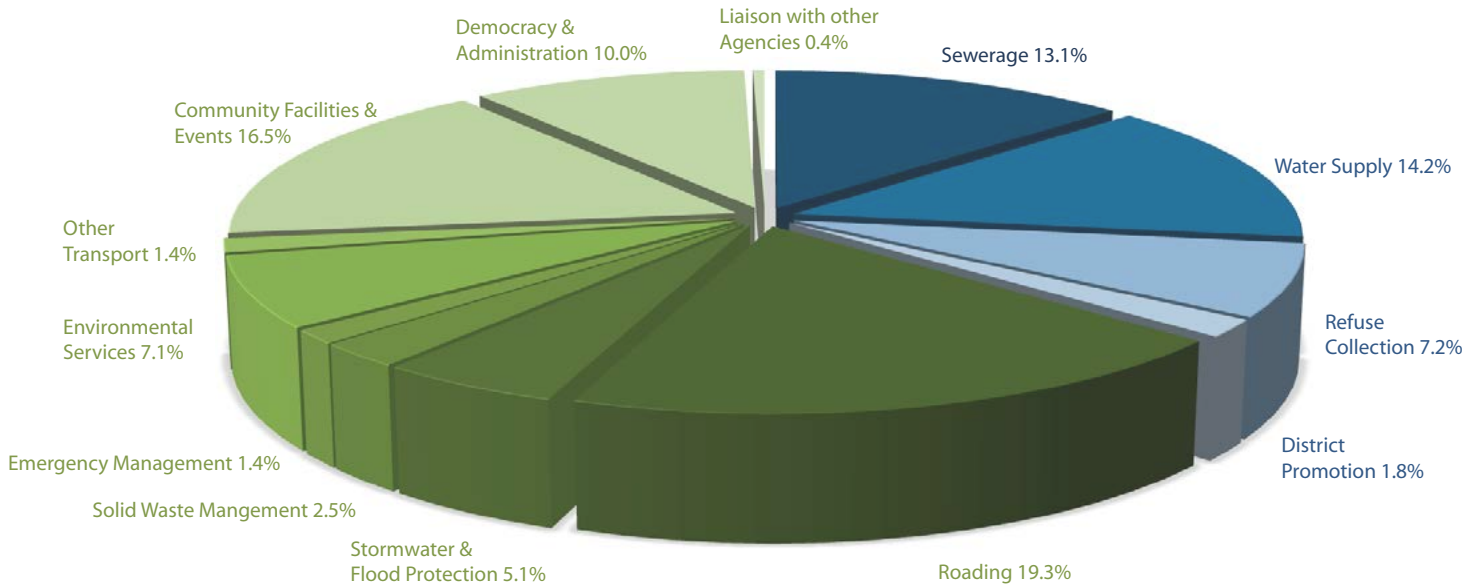


total expenditure per activity



Total expenditure of \$24,516,000 includes all operating and maintenance items, staff costs, interest expenditure and depreciation. It does not include the money spent replacing existing or purchasing new assets (refer to graph on next page). Internal administration costs (staff costs plus overheads) have been allocated against each activity of Council using the most appropriate method.

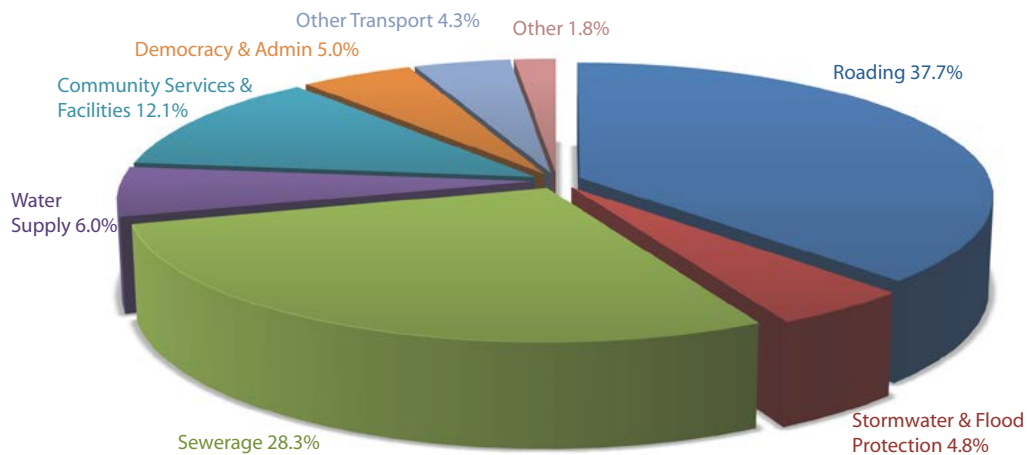
where council spent rates



■ General Rates (incl. Uniform Annual General Charge) and penalties
■ Targeted Rates

	Actual 2012 \$000	Budget 2012 \$000	Last Year 2011 \$000
TARGETED RATES			
District Promotion	228	209	225
Refuse Collection	926	915	819
Water Supplies	1,524	1,452	1,490
Water Meter Rates	300	328	292
Sewerage Collection	1,684	1,749	1,705
GENERAL RATES			
General Rate	5,562	5,511	5,468
Uniform Annual General Charge	2,465	2,458	2,181
PENALTIES			
Rate Penalties	181	130	139
Total rates revenue	12,870	12,752	12,319
RATES REMITTED ARE AS FOLLOWS:			
Rates on land where GDC is the ratepayer	298	290	275
Rate discounts	32	29	37
Rates remitted per Council policy	60	31	59

capital expenditure per activity



Council spent a total of \$9,376,000 on replacing existing assets and acquiring/building new assets. Items of note were:

- Proposed Miners' Recreation Centre (work in progress) \$ 324,000
- Greymouth sewerage upgrade (on-going) \$2,553,000
- General roading renewals and minor upgrades \$2,722,000
- Water Supply - general renewals \$ 361,000
- Coastal Pathway \$ 423,000

summary of significant performance measures

What Council has spent and where is outlined in the financial tables and graphs as shown above. Council also measures non financial performance against a number of measures (all of which are contained within the full annual report).

Responding to requests for service

An important performance target for Council's land transport, stormwater and flood protection, sewerage and water supply groups of activities is that it will respond to a certain percentage of requests for service within a certain timeframe. All requests received by Council are recorded in a service request system. However, during the year this service request system was not set up to record the times that requests were received and then subsequently responded to. Therefore for many performance measures (including measures not summarised in this document)

we cannot report the actual response times against the measures disclosed. Council has contracts in place with external contractors which include specified response times for service requests. Council staff monitor the performance of contractors in meeting these response times. While Council's systems did not record the response times, Council staff were satisfied that the contractors responded within a reasonable time. Council staff have no reason to believe that the contractor has not responded to service requests in line with the specifications of the contract.

Council is in the process of putting in place processes to improve the recording of response times for future years.

Resident satisfaction survey

Council used an independent research company to carry out a resident satisfaction survey on Council's behalf in

2011. Council did not carry out a resident satisfaction survey in the 2011/2012 financial year.

Significant performance measures are as below

Symbols where used:

SYMBOL	DESCRIPTION
😊😊	better result than target
😊	achieved required target
😐	some targets achieved
😞	did not achieve target
?	unknown/not measured

LAND TRANSPORT					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
ECONOMY: PRO-ACTIVE SERVICES PROVISION Land transport is an essential service to support the local economy.	Provide a reliable roading network.	Streetlights repaired within 10 working days of being notified on arterial and major collector roads.	90%	😊😊	There were 7 streetlights requiring repair on arterial and major collector roads during the 2011/2012 year. 100% of these streetlights were repaired within 10 working days of the contractor being notified.
		Streetlights repaired within 20 working days of being notified on all other roads.	90%	😊😊	100% of all streetlights requiring repair during the 2011/2012 year on all other roads were repaired within 20 working days of the contractor being notified.
	SAFETY: PERSONAL AND PROPERTY SAFETY Provision of safe land transport services reduces the potential for crashes and injuries to occur.	Provide a quality roading network.	Minimum % of sealed roads with a measured roughness of less than 80 NAASRA* counts.	60%	😞
Maximum % of sealed roads with a measured roughness of greater than 150 NAASRA* counts.			10%	😊	Road Assessment Management System Roughness Survey is carried out at least once every two years. Results of the latest survey carried out in June/July 2012 show that 10% of sealed roads had a roughness of greater than 150 NAASRA counts.
ENVIRONMENT HARMONIOUS AND COMPLIMENTARY LAND-USE Local transportation networks will be provided to meet community needs without compromising on the natural values of our environment.					* NAASRA: Road roughness is measured by a system developed by the former National Association of Australian State Roading Authorities (NAASRA). Values are obtained by a special-purpose vehicle travelling down both outside lanes of the length of a road. The rougher the road, the higher the NAASRA counts per lane kilometre.

STORMWATER AND FLOOD PROTECTION					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011 - 2012	2012	
ECONOMY: PRO-ACTIVE SERVICES PROVISION Facilities required to protect the district's economy due to the relatively high rainfall.	The systems are working effectively.	Major blockages/failures removed/ fixed within 1 day of notification.	100%	😊	There were no major blockages of the stormwater system during the 2011/2012 year.
		Maximum number of incidents of ponding (rain events within design capacity) identified and resolved within approved budgets or referred to Council either as emergency works or programmed in following years budget.	1	?	There were multiple ponding incidents recorded in the 2011/2012 year. However at this stage it is unconfirmed whether there is insufficient capacity at the locations for them to be confirmed as ponding incidents. Council's aim is to identify areas where actual capacity of stormwater systems is less than the accepted national standards or agreed Council standard.
SAFETY: PERSONAL AND PROPERTY SAFETY Effective and efficient mitigation protects people and property.					
ENVIRONMENT ENVIRONMENTAL SUSTAINABILITY Maintains, protects and enhances the environment by providing stormwater and flood protection facilities					

SOLID WASTE MANAGEMENT					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains and protects environmental values by providing a safe location to dispose of refuse. Promotes alternatives to disposal.	Provide facilities as an alternative to landfill disposal.	A reduction in the tonnage of waste per capita deposited in McLean's Landfill.	5% less than previous year	😞	There was a 4.85% increase in waste per capita deposited in McLean's Landfill for the year 30 June 2012 compared with the previous year. Planned recycling facilities, which will reduce the level of waste deposited in McLean's Landfill, have opened in September 2012.
		Operate compliant facilities.	Number of abatement notices.	nil	😊
ECONOMY: PRO-ACTIVE LAND AND SERVICES PROVISION Provide the most economically efficient method of waste disposal.					
IDENTITY: A COMMUNITY FOCUSED ON THE FUTURE BUT COMFORTABLE WITH THEIR PAST Provision of refuse collection and recycling services enhances the overall attractiveness of the District.					

WATER SUPPLY					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY There is sufficient water to meet the needs of communities and ecosystems.</p> <p>HEALTH: A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY, AFFORDABLE COUNCIL SERVICES Water is supplied in a timely, sustainable, and affordable manner and is safe to drink.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT Provision of water supplies assists industrial and commercial growth. New water supplies or extension of existing supplies also creates opportunities for growth.</p> <p>SAFETY: PERSONAL AND PROPERTY SAFETY Provide water supplies that meet fire fighting standards.</p>	The systems are working effectively and efficiently.	Supply is maintained for the following % of time.	95%	😊	Monitoring of contracts by council staff confirms that water supply was maintained more than 95% of the time during the 2011/2012 year. There was a water supply interruption during the year which included a planned shutdown for connecting the new water main for Leith Crescent residents.
	The Council water supplies are safe, reliable, and clean.	Meet Drinking Water Standards in full by: - 30 June 2011 for Greymouth - 30 June 2011 for Runanga - 30 June 2011 Dobson - 30 June 2010 for Blackball - 30 June 2012 for Stillwater	☹️ ☹️ ☹️ 100% ☹️	😊	<p>The infrastructure required for the Blackball water supply to meet the drinking water standard was constructed and operational as at February 2011 (upgrade commenced 2009/2010). This supply requires 12 months continuous sampling which is expected to be completed in November 2012. The remaining areas will not meet standards in full without upgrades. In the LTP 2012/2022, Council has included the Runanga Water Supply upgrade in year 2, assuming a 50% subsidy being applied to the project. We have also planned for the Dobson/Taylorville/Kaiata water supply to be connected to the Greymouth Water Supply in year 2 (50% subsidy assumed). In year 3 we are signalling to connect the Stillwater supply through to Dobson, which will in effect connect it through to Greymouth (80% subsidy assumed).</p> <p>Below are the most recent gradings for Council water supplies:</p> <ul style="list-style-type: none"> - Greymouth Ec - 27 April 2009 - Runanga Ec - 17 June 2009 - Dobson Eb - Jun/July 2008 - Blackball Ec - 27 April 2009 - Stillwater Eb - 27 April 2009

SEWERAGE					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>ENVIRONMENT: ENVIRONMENTAL SUSTAINABILITY Maintains, protects and enhances the environment by providing for the collection, treatment and safe disposal of waste.</p> <p>HEALTH: A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY AND AFFORDABLE COUNCIL SERVICES Contributes to the public health of the community.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT Provision of new schemes and upgrade of existing schemes creates opportunities for economic growth.</p>	The systems are working effectively.	A low number of complaints received about odours from Council sewerage systems.	2 per 1000 connected properties	😊	Three complaints regarding odour were received in total. There were .65 (less than 1) complaints regarding odour per 1000 properties connected to Council sewerage systems in the 2011/2012 year. As at 30 June 2012 there were 4,619 properties connected to Council sewer systems.
		Number of waste water overflows.	5 max per community p.a.	😊	During the 2011/2012 year there were 11 waste water overflow incidents. Seven incidents were recorded in the Runanga community, however the target was met in other communities. One overflow was identified in the Karoro community. Three incidents occurred on Marlborough Street.
	Deliver a works programme as signalled in this plan.	Set achievable budgets for the available resources, and complete what we plan each year. Requested budget carry-forwards to be no more than 5% of total operating expenditure.	5%	☹️	Carryovers total \$13.5m compared to total operating expenditure of \$1.5m. Given the outstanding issue of gaining approval for the Taylorville, Dobson, and Kaiata schemes work has not yet commenced on these projects. Greymouth sewerage upgrade is also behind original budget projections.
	We inform the public of any scheduled events	Minimum notice period of any planned shutdowns.	24 hours	😊	There were no shutdowns of the sewerage service in the year ended 30 June 2012.
	Properties connect to new schemes provided as soon as practical.	All applicable properties in Paroa / South Beach connected by 30 June 2009. It is Council policy for all properties to be connected by 30 June 2009, however given the likelihood that this is not achieved Council has retained the performance measure in this plan.	100%	😊	As at 30 June 2012, 68% (229) of the 293 applicable properties in Paroa/South Beach connected to the sewerage system (2011 66%). Council resolved in December 2010 to enforce connection to services.
		All applicable properties in Cobden connected by 30 June 2010.	100%	😊	As at 30 June 2012, 48% of properties in Cobden were connected to available services (2011 27%). Council resolved to enforce connection to the services after 30 June 2011. Some physical inspections are still required to confirm connection numbers.
		All applicable properties in Blaketown connected by 30 June 2011.	100%	😊	40% of all applicable properties in Blaketown were connected to available services as at 30 June 2012 (2011 22%). Council resolved to enforce connection of those in the stage 1 area after 30 June 2012 and the deadline for stage 2 Blaketown was 2 April 2012.
	The Greymouth sewerage scheme is completed on time and on budget.	Completed by 30 June 2014.	75%	☹️	A desktop survey showed that 68% of the new Greymouth sewerage scheme has been completed as at 30 June 2012 (2011 64%). It is expected the scheme will be completed by 30 June 2014 and to be within the allocated budget.

CIVIL DEFENCE EMERGENCY MANAGEMENT					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>SAFETY: PERSONAL AND PROPERTY SAFETY Essential for minimising any potential impact on personal and property safety.</p> <p>ECONOMY - PRO-ACTIVE SERVICES PROVISION Adequate planning to provide for the minimum economic disruption resulting from emergency events.</p>	Administering emergency management pro-actively and efficiently.	Number of meetings annually between CDEM Officer and Alternate Controllers to discuss current issues and areas for improvement (reduces after year 1 as EMO becomes better prepared).	5		There were 12 meetings held between the CDEM Officer and Alternate Controllers to discuss current issues and areas for improvement during the 2011/2012 financial year.
		Percentage of available and trained personnel required for all aspects of the emergency plan.	100%		As at 30 June 2012 95% of personnel required for all aspects of the emergency plan are available and trained.
		Percentage of pre-schools and schools in the district visited bi-annually to keep them up-to-date with appropriate emergency event responses.	100%		All pre-schools and schools in the district have been visited in the last two years to keep them up to date with appropriate emergency event responses.

SWIMMING POOLS					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>SAFETY: PERSONAL AND PROPERTY SAFETY improves public safety by encouraging involvement in learn to swim programmes.</p> <p>HEALTH: COMMUNITY PHYSICAL AND MENTAL HEALTH. enhances health of community by providing training, injury rehabilitation and mobility enhancement facilities.</p> <p>IDENTITY: QUALITY AND AFFORDABLE RECREATIONAL FACILITIES provides a quality facilities for leisure and competitive swimming.</p>	Provide quality and attractive facilities.	Compliance with the NZ Water Quality Standards.	100%		The Aquatic Centre complied with all water standards as required by New Zealand Standard 5826:2010 Pool Water Quality throughout the 2011/2012 year. Records of all water tests carried out are held at the Aquatic Centre.
		Number of complaints about the facilities per annum.	5		There were no recorded complaints regarding the Aquatic Centre for the period 1 July 2011 to 30 June 2012.
	Recover maximum income outside of rates.	Total visitor numbers - Greymouth.	100,000		The Aquatic centre had 103,648 visitors year end 30 June 2012 .
		Number of "non leisure" users - Greymouth.	increasing		There were 8,163 non-leisure users of the Aquatic centre during the year ended 30 June 2012. An Increase of 18% from the year ended 30 June 2011.

DISTRICT PLANNING					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>ENVIRONMENTAL SUSTAINABILITY Good planning and aesthetic standards contribute to an attractive living/working environment.</p> <p>A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY COUNCIL SERVICES Planning and the District Plan contribute to a healthy, safe environment.</p> <p>ECONOMY: DIVERSITY TO ENSURE A SUSTAINABLE ECONOMIC FUTURE</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT It adds to the attraction for local investment.</p>	District Planning is strongly focused on balance as a means of securing environmental sustainability.	Landowner agreements signed for confirmed SNA's (Significant Natural Areas per the Resource Management Act).	All		17 (44%) of the 39 potential landowners identified as needing a SNA agreement had signed an agreement as at the 30 June 2012. As Council has no control over whether the landowners agree to the terms of the SNA's this performance measure does not reflect the actual time and effort put into the project during the year. Note: The number of potential land owners identified as needing an SNA agreement was reduced from 40 to 39 during the 2011/2012 year due to a review of ecological criteria.
		Annually monitoring a number of consents for compliance with conditions (% of total consents).	2%		62 consents were monitored during the 2011/2012 year. This represents 7% of total consents (919).
		Continual District Plan and Policy review maintains the enabling nature of the Plan.	Reviewing and updating the District Plan through Council initiated Plan changes.	in accordance with agreed timetable	
		District Plan Monitoring initiatives (i.e. number of monitoring projects undertaken).	2		There were no district plan monitoring projects undertaken in the 2011/2012 year.
		Provide an efficient service.	Resource consents issued within statutory timeframe.	100%	

BUILDING CONTROL					
How it contributes to our community outcomes	Council's goal	How we measure our performance	Performance targets	Target achieved?	note
			2011/2012	2012	
<p>ENVIRONMENTAL SUSTAINABILITY Good building control standards contribute to an attractive living/working environment.</p> <p>A HEALTHY, POSITIVE COMMUNITY THROUGH ACCESS TO QUALITY COUNCIL SERVICES The activity contributes to a healthy, safe environment.</p> <p>ECONOMY: DEVELOPING NEW OPPORTUNITIES FOR LOCAL INVESTMENT It adds to the attraction for local investment.</p>	Administer the Building Act 2004 as efficiently as possible, ensuring other safety regulations are complied with.	Process % of building consents within statutory timeframes.	100%		99% of building consent were processed within the statutory time frames during the 2011/2012 financial year.
		Audit a minimum number of properties per annum for Building Warrant of Fitness compliance so as to achieve 100% coverage every 5 years.	20%		45 of 213 (21%) buildings were audited for Building Warrant of Fitness compliance during the 2011/2012 year. This result was due to staff unavailability.